



CREATING A RETURN REQUEST

T-Mobile

The recommended web browser for Magenta Uniforms is Google Chrome.
CID numbers are transitioning to T-Mobile Employee P numbers. Please ensure to take a moment to confirm your T-Mobile Employee ID number within Workday.
After identifying that you can access the T-Mobile network using your new Employee P number, please use this T-Mobile Employee P number to log in to the T-Mobile Uniforms site to update or create your preferences. If you have questions, please reach out to: tmcs@sunriseid.com

T-MOBILE UNIFORMS Home Products Employee Roster Update Your Roster My Account Contact Us Purchase More Uniforms Recycle Your Gear My Cart(0) \$0.00

My Account - Orders

Please note that returns are for apparel ONLY. Masks, hats, and badges are not eligible for returns. If you have questions, please [CONTACT US](#). You may only return orders placed in this current quarter.

Order Number: 1725925	RETURN	DETAILS
Order status: Complete Order Date: 6/23/2021 1:11:42 PM Order Total: \$24.43		
Order Number: 1725909		DETAILS
Order status: Pending Order Date: 6/18/2021 9:56:44 AM Order Total: \$30.55		
Order Number: 1725904		
Order status: Pending Order Date: 6/8/2021 1:33:53 PM		

To create a return, go to My Account > Orders to find the button to create a return in your order history. This button will only become visible when the order shows as shipped complete and payment has processed.

Click “Return” to start the process:

New feature alert! You can now create a return on the Magenta Uniforms website! Please note the following requirements to create a return:

1. We can only accept returns on new, non-worn, current quarter merchandise.
2. We can only accept returns on apparel. Please do not return masks, badges, or hats.
3. Returns can only be created by the original purchaser.
4. Only Retail COR store managers can “exchange” uniform apparel for employees on their roster. Dealer and credit card purchase MUST create a return and then place a NEW order on the site to receive a replacement item.
5. Retail COR Store Managers are responsible for returning apparel items for which you have initiated a return. Failure to return items may affect future allocations for you and your store.

Return item(s) from order #1725925

Please note that returns are for apparel ONLY. Masks, hats, and badges are not eligible for returns.

If you have questions, please [CONTACT US](#).

You may only return orders placed in this current quarter.

Which items do you want to return?

Product	Unit price	Qty. to return
T-Mobile Draped Tulip Maternity Tee Apparel Size: 4XL EmployeeID: 12312312	\$22.94	1 ▾

Why are you returning these items?

Return reason:

I ordered the wrong size ▾

- Please Select
- I ordered the wrong size
- The wrong size was sent to me
- Other (specify below)

Select the quantity to return as well as the reason for return and click "Submit Return Request"

Are you sure you want to return these items?



Product	Unit price	Qty. to return
T-Mobile Draped Tulip Maternity Tee Apparel Size: 4XL EmployeeID: 12312312	\$22.94	1

Return reason:
I ordered the wrong size

A pop-up will appear to confirm your return. You can still make edits to this return request at this point. To confirm, click “Yes, return these items”

No, review my selection

Yes, return these items

You will receive a confirmation page that shows that you have successfully requested to return this item. Please print the Return Authorization Page and include it with the item you are returning. You will also receive an email with this Return Authorization Page for your records. If you navigate away from this page and didn't print, you can always find a copy of the Return Authorization Page in My Account > Orders under the order for which you have processed the return.

As a Store Manager, you can order replacement items for items that are ordered for your employees on behalf of the store. This includes maternity tees and any roster orders for allocations. If you are not a Store Manager or are returning an item that was purchased on credit card, you will not have the option to order a replacement item. You **MUST** place a new order for a new item.

Return item(s) from order #1725925

Thank you for submitting your return request! Please include the Return Authorization Page with your returned apparel. This has also been emailed to you.

Please note that failure to return items ordered from a roster may impact future allocations.

[PRINT RETURN AUTHORIZATION PAGE](#)

To order replacements for your items, click on "Order Replacement Items" below, or go to My Account > Returns > "Order Replacement Items" for your return request.

If you have any questions, please [CONTACT US](#).

[ORDER REPLACEMENT ITEMS](#)

T-MOBILE UNIFORMS

Hello Miranda (P#: 13251324),

You have submitted a return request for order
#1725925

RETURN INSTRUCTIONS: Please include this page with your returned apparel. Allocations have been re-opened for those employees on your roster who require a different size or style.

Please direct all packages for returns and exchanges to the address below. Please note that returns and exchanges may incur additional freight charges for credit card orders. This is the responsibility of the customer. Lastly, please note that returns are only accepted within 60 days of purchase on the most current styles.

Returns and Exchanges
1500 HALO Way
Sterling, IL 61081

If you have any questions, please [CONTACT US](#). Please note that failure to return items ordered from a roster may impact future allocations.

Product	Unit Price	Qty. to return
T-Mobile Draped Tulip Maternity Tee Apparel Size: 4XL EmployeeID: 12312312 SKU: 3000106009 Manufacturer Part Number: 609600032160	\$22.94	1

Your reason for return: I ordered the wrong size

Comments:

Order Details:

Original Shipping Address:
Miranda Wells
2306 6th St
Brookings 57006
South Dakota
United States

Payment Method: Purchase Order

GL Code: 2353963

Thanks!
Magenta Uniforms

Order Replacement Items for Order #1725925

[← Back to all Return Requests](#)

Please specify the sizes for each replacement item and click "Checkout" to place these items into your cart. Please also review the size preferences for your employees in your roster to prepare for future allocations.

Which items do you want to exchange?

Product	Replacement Size
T-Mobile Draped Tulip Maternity Tee Apparel Size: 4XL EmployeeID: 12312312	Please Select 

CHECKOUT

As a Store Manager, this is how you order a replacement item – click “Order Replacement Items” – select the new size of the item you need to replace.

Order Replacement Items for Order #1725925

[← Back to all Return Requests](#)

Please specify the sizes for each replacement item and click "Checkout" to place these items into your cart. Please also review the size preferences for your employees in your roster to prepare for future allocations.

Which items do you want to exchange?

Product	Replacement Size
T-Mobile Draped Tulip Maternity Tee Apparel Size: 4XL EmployeeID: 12312312	XXL

This item is out of stock in the size you are requesting.

CHECKOUT

If the item is out of stock in the size you need, you will receive an error message.
If there is a backup product assigned, you will see a different item in the cart.

i You have submitted return request(s) but you have not yet ordered your replacement item(s). You may complete your return request(s) by going to [My Account > Return Requests](#)

SOMETHING AMAZING IS COMING SOON!

Q2 Uniforms launching 5/20/2021

Store: 605F - 6th St & 22nd Ave

Update

Checkout

▼	Miranda Wells	13251324	Retail Store Manager	Unavailable
▼	Daniel Warr	13251437	Mobile Associate	Unavailable

Note that you do NOT have to replace the item immediately – you will receive a reminder at the top of your roster if you forget. “Return Requests” is a hyperlink that will take you right back to the replacement item screen.

My Account - Return requests

Return requests

Order #1725925

Date Requested: 6/23/2021 1:18:00 PM

Returned Item(s):
T-Mobile Draped Tulip Maternity Tee x 1

Return Reason: I ordered the wrong size

[Print Return Authorization Page](#)

[Order Replacement Items](#)

My Cart

Remove	SKU	Image	Product(s)	Price	Qty	Total
<input type="checkbox"/>	3000106009		T-Mobile Draped Tulip Maternity Tee Apparel Size: XS EmployeeID: 12312312 Edit	\$22.94	1	\$22.94

[↻ UPDATE SHOPPING CART](#) [✕ CLEAR CART](#) [CONTINUE SHOPPING](#)

Discount Code

Enter your coupon here

Discount Code

APPLY

Gift Cards

Enter gift card code

Gift Card

ADD

Total: \$22.94
Shipping: Calculated during checkout
Estimated Tax: \$1.49
Total: **Calculated during checkout**

[PROCEED TO CHECKOUT](#)

New cart - please note that replacement items can't be combined with any other types of orders or you will receive an error message.

Select your store from the drop-down and then click "Continue"

Click "Confirm" to complete the purchase. You will receive a new order number for the replacement item.

Home Products Employee Roster Update Your Roster My Account Contact Us Purchase More Uniforms Recycle Your Gear

Checkout

Select Store

Please select a store address

- Please Select
- Please Select
- 605F - 2306 6th St, Brookings, SD 57006

Confirm order